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August 24, 2022

Notice of Data Breach

Name

Address

City State Zip Code

Dear Mr./Mrs.

We are sending this letter to you because the Los Angeles County Department of Public Health is committed to the privacy and security of confidential information and to comply with certain privacy and security laws.

What Happened

Between July 1, 2020, through July 29, 2022, 1,942 Mobile Food Facility Official Inspection Reports (Inspection Reports) containing personal information were posted on Environmental Health Division's website: <http://publichealth.lacounty.gov/eh/i-want-to/view-inspection-results.htm>.

What Information Was Involved

The posting of the inspection reports included your name and driver's license number (or identification number). No additional reportable personal information was provided in the posted inspection reports.

What We Are Doing

All reportable personal information contained within Mobile Food Facility Official Inspection Reports which were posted on Environmental Health Division's website between July 1, 2020, through July 29, 2022, have been removed from the website. Additionally, since the incident, we have instructed our workforce to review policies and procedures and provided additional training to prevent future incidents of disclosures of personal information. Please be assured that we are committed to protecting the privacy and security of confidential information.

What You Can Do

Although we have not received any indication that your information has been used by unauthorized individuals, we are providing you this notice pursuant to certain State and federal privacy and security laws. Because the Environmental Health website contained your name and driver's

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license number (or identification number), you may choose to take an added measure of precaution to protect yourself against the possibility of identity theft. You may place a "Fraud Alert" with the national credit bureaus (listed below) and request a free copy of your credit report to ensure that accounts have not been established without your knowledge. Federal law allows consumers one free credit report each year from each of the three (3) national credit bureaus: Equifax, Experian, and TransUnion. You have the option of requesting all three (3) reports at the same time or requesting them individually, at different times throughout the year.

▶ Equifax	1-888-525-6285	www.equifax.com
▶ Experian	1-888-397-3742	www.experian.com
▶ TransUnion	1-800-680-7289	www.transunion.com

The following agencies can provide additional information about protecting against identity theft:

- Federal Trade Commission (<http://www.consumer.gov.idtheft/>).
- Identity Theft Victim Checklist (<http://www.privacy.ca.gov/cover/identitytheft.htm>).

California residents may order a free credit report through the following toll-free phone number or Web site: 1-877-322-8228 or www.annualcreditreport.com.

If you find that your information has been misused, or that an account has been falsely created using your identity, you should contact your local law enforcement agency, your personal bank(s), and credit card agencies.

For More Information

We sincerely apologize for any inconvenience or concerns this incident may have caused you. If you have any questions, please contact the Environmental Health Division at (626) 430-5374.

Sincerely,

Liza Frias, REHS
Director of Environmental Health